No.	SUBJECT	CLARIFICATION REQUESTED	RESPONSE
	Document: **EN-B.2 General conditions (Annex I)**		
1	PAYMENTS	Do the payments can be partially divided in accordance to milestones?	Please refer to Article 26.5 of General conditions (EN-B.2)
	Document: **EN-B.3 Technical Specifications & Offer (Annex II+III)**		
2	System must make provision for a course library that can be updated with content on demand.	What is the format of the course library?	Format for course library should conform to typical leading market solutions. The selected format should provide course categorization.
3	System should allow for addons and integrations such as webinar	Who will handle the integration process if there is a need for that?	The Tenderer (Bidder)
4	System should be SCORM Compliant	Does the GAS have software to create and modify SCORM files? If yes, which version does the software support?	No
5	Pre-installed general content in the fields of management, finance, administration etc.	Who will provide the general content in the respective fields? Does the Tenderer allow to use of open content to fulfill the requirements?	Tenderer (bidder) expected to provide pre-installed general content. Tenderer is allowed to use open content to fulfill this requirement. Any such open content should be submitted for approval before preloading into the LMS.
	Document: **EN-B.5 Prefinance Guarantee (Annex V)**		
6	General	Is the pre-financing guarantee required in this tender? If so than when it should be submitted?	Yes. Please refer to Article 26.5a) of General conditions (EN-B.2)
	Document: **EN-D. Tender Form**		
7	EXPERIENCE - Origin of funding	Please specify this section	Origin of funding means the source of funding for the project listed such us international organisations, public and private bodies…
8	EXPERIENCE - Name of members if any	Please specify this section	List of the entities legally linked to perform a contract in case it comprises more than one
	Document: **EN-e-additional information CN**		
9	Must demonstrate successful implementation of at least two Learning Management System evidenced by completion certificate signed by the beneficial entities	Can the references be provided for the sub-contractor that will be responsible for delivering this part?	Yes
10	How to obtain the tender dossier	I believe that the link https://etendering.ted.europa.eu/cft/cft-display.html?cftId=6677 is pointing to files from the other contract. Is it possibile to get the files the contractor needs to provide in editable form (like word)	MOFEP Link https://www.mofep.gov.gh/index.php/adverts/2020-10-01/call-for-tender-europeaid-140690-ih-sup-gh EU link https://etendering.ted.europa.eu/cft/cft-display.html?cftId=7255
11	Deliver all individual custom reports including core systems reports per the Functional Requirements Specification (FRS) specification.	Are the reports already defined? Can we get the copy of them? Regarding custom reports builder tool does such tool like SQL Server Reporting Services (Microsoft) is an acceptable solution for this purpose?	No base-reporting schemas have been established. The solution should have various standard in-built audit report templates / types. However, it should also be possible to create / define new report types. A simple reporting tool is preferred
12	The system should be able to interface with other popular audit workflow tools or solutions to import and export data.	Do you have any specific tool/solution in mind that AMIS must integrate with?	There is no specific tool in mind for this intergration

13	Data Migration	Regarding data migration can you provide more detailed information about data size and sources. What is the number of external data sources such as databases from external systems? What is estimated data size (in GBs)? How many files will be migrated? What are the types of files and average file size?	Detailed information not available at the moment. Tenderer (bidder) expected to validate data migration requirements at inception phase.
14	General	Is there any user management system that will require accounts migration to new user management service that will be built for GAS and AMIS systems?	There is no user management system at the moment.
15	Ability to generate system generated alerts on outstanding issues and notify designated parties for further action.	Regarding system-wide alerting what kind of notifications are expected? Is it email and/or mobile phones SMS/push notification or others?	Email and SMS. Push Notification if an app module will be present for users.
16	General	Regarding Cloud hosting are there any requirements regarding Cloud vendor and Datacenters locations?	It is expected that Cloud vendor and datacenter locations abide by EU GDPR at a minimum. The government hosting services NITA may also be considered

No.	SUBJECT	CLARIFICATION REQUESTED	RESPONSE
1	Pre-installed general content in the fields of management, finance, administration etc	Request to please elaborate on the general content as there are huge e-content available on such subjects which might be or might not be relevant. Also, these content shall be purchased and would bear annual subscription fees. Please advise.	Tenderer is allowed to use open content to fulfill this requirement. Any such open content should be submitted for approval before preloading into the LMS.
2	Content Developer to assist with training content development and learning management activities

o Minimum Qualifications: 5+ years' experience in building Online Training Applications in both cloud and on-prem settings, evidenced by past credentials on such implementation | We need more understanding on this as in the tender document; the requirement is for the Development of the E-Learning Platform and not for the Content. Please advise if we have to develop the e-content also. | Tenderer is required to provide a content developer who will be responsible for updating the content with new and customized content as may be needed. |
3		Which document in the tender dossier should a tenderer return?	Please refer to Article 11 of Instructions to Tenders (EN-A.)
4		Should our costing include the infrastructure cost that will host the on-premise application?	Yes.
5		Should our costing include the infrastructure cost that will host the on-cloud application or we should just state the required resource?	Kindly state both cost and resource required
6		What is the current ERP and HR system used	GIFMIS and Oracle HRMIS
7		What is the current state of implementation	ERP (GIFMIS) is in production. HRMIS is still in development phase.
8		We understand that MOF is having EBS, EBS has a learning management module called OLM which can work seamlessly with the existing EBS. Can we propose EBS OLM module or is there any preference of having a cloud-based learning management solution	Kindly stick to specifications defined in the Tender document. The preferred solution is to have an independent LMS
9		There is a request for content developer, what is the scope of the content developer	The content developer will assist to build any additional content that may be required.
10		Should the tender response be presented in any particular format?	Yes, as prescribed in EN-D Tender Form