

CLARIFICATIONS REQUEST No. 2

Supply of IT Hardware, Training Equipment, E-Learning Platforms and Audit Management Information System for PFM Oversight Institutions in Ghana

Identification number: INTPA/ACC/2021/EA-OP/0067

N°	Request for clarifications	Reply from the Contracting authority
5	<p>Requirement: Licenses: LOT 2: SUPPLY, DELIVERY, AND INSTALLATION OF WEB-BASED INTERNAL AUDIT MANAGEMENT INFORMATION SYSTEM TO THE INTERNAL AUDIT AGENCY [IAA]</p> <p>Please confirm the number of Audit Licenses (i.e. total number of auditors) Internal Audit Agency [IAA] would like to purchase.</p>	<p>There about 1,700 covered entities with an estimated number of 2-3 Internal Auditors per covered entity. The anticipated total number of users is 5,000. 50% of this should be able to use the system concurrently</p>
6	<p>Requirement: Integration: Provide integration points with the following third-party applications as part of the applicable scope:</p> <ul style="list-style-type: none"> ➤ Ghana Audit Service AMIS; ➤ An upper threshold of APIs to be exposed for consumption will be agreed with IAA. <p>Please advise on what data is to be exchanged between Internal Audit Agency [IAA] and Ghana Audit Service AMIS. e.g., audit reports, procedures/audit tests etc.</p>	<p>Data include risk registers, audit reports, status of Public Accounts Committee (PAC) recommendations, annual plan of work, etc.</p>
7	<p>Requirement: Cloud-based solution hosted at an agreed hosting site with contracting party</p> <p>The bidder has its own cloud-based solution. Please confirm if we can quote for this</p>	<p>Bidders can quote for their own cloud-based solution and provide any other relevant information regarding this. However, it is expected that the vendor would comply with any relevant regulatory frameworks such as the Data Protection Act, 2012.</p>
8	<p>Requirement: The system shall support 5,000 user account provisions</p> <p>Please confirm if 5,000 is the total number of employees at Internal Audit Agency [IAA] or 5,000 is the total number of auditors at Internal Audit Agency [IAA] or advise what the number 5,000 at Internal Audit Agency [IAA] represents?</p>	<p>Total number of auditors expected to use the system is 5,000.</p>

<p>9</p>	<p>Requirement: The current maturity of IT at IAA may be considered to be marginally beyond foundational. Currently, IT policy documents do not cover incident management and enterprise support indicating that organizational IT support may not be optimal. Technology management and operation approaches appear to be employed on a case-by-case basis as observed in the rollout of the Team Mate audit application which did not meet the end to end business requirements for the Agency. The Information Communication Technology (ICT) unit at the Agency is responsible for monitoring and maintaining information technology systems and services for IAA operations.</p> <p>Please provide clarification on the statement: “TeamMate Audit Application did not meet the end-to-end business requirements for the Agency.” Please provide specific information on the business requirements that were not met in the prior implementation as this feedback was not given back to Wolters Kluwer</p>	<p>The business requirements of the IAA at the time was to track audits reports.</p>
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